

Changing minds, not just budgets: Reframing policing’s approach to fraud

This project examines the challenges faced by police officers in tackling fraud and how these challenges can be addressed.

Key details

Lead institution	P-ACE LAB (University of Leicester, Aston University and University of Birmingham)
Police region	West Midlands
Collaboration and partnership	• Dr Rasha Kassem, Aston University (corresponding researcher). Contact the researcher • Prof Umut Turksen, University of Exeter
Level of research	Professional/work based
Project start date	July 2025

Research context

Fraud is the most common crime in the UK, yet it remains persistently deprioritised within policing. This study investigates the underlying reasons for this neglect and explores, through the perspectives of experienced police officers, how these challenges could be addressed to improve the policing response to fraud.

Research methodology

The study is based on semi-structured interviews with 24 experienced police officers, selected from a diverse range of roles, ranks and policing contexts.

Summary of findings

This project was completed in December 2025.

Kassem R. (2025). [Changing minds, not just budgets: Reframing policing's approach to fraud](#). Policing Insight.

Kassem R and Turksen U. (2026). [Beyond resources: Understanding police attitudes to fraud and the barriers to prioritisation](#). Policing: An International Journal, volume 49, issue 1, pages 1–16.

Additional resources

[Project website](#)