

# Operational support profiles

Supporting police officers and staff to understand the requirements of operational support roles.

First published 21 May 2025

We're moving the policing professional profiles (PPP) to the College website. While this takes place, some roles from the PPP are only available on College Learn.

College Learn can only be accessed by those who work in policing as it requires you to log in. If you don't work in policing and want to view a role, please email:

[professionaldevelopment@college.police.uk](mailto:professionaldevelopment@college.police.uk)

If you have any other queries or would like to give any feedback about the PPP, please email:

[professionaldevelopment@college.police.uk](mailto:professionaldevelopment@college.police.uk)

## Purpose

The operational support profiles include information about the responsibilities, behaviours, qualifications, skills and experience for roles in:

- chemical, biological, radiological and nuclear
- control centre
- custody
- disaster victim identification
- firearms
- public order
- specialist operations

## Exploring the operational support profiles

To help to map out progression routes, we've organised the roles in the operational support profiles into five levels.

1. [Service deliverer roles](#)

2. [Team leader or technical lead roles](#)

### 3. [Manager or expert adviser roles](#)

### 4. [Service function lead roles](#)

### 5. [Force leader roles](#)

## Further information

- [Find out more about the policing professional profiles](#)
- [Understand the structure of the policing professional profiles](#)

## Service deliverer roles

### Chemical, biological, radiological and nuclear

- [Chemical, biological, radiological and nuclear disaster victim identification officer](#)
- [Chemical, biological, radiological and nuclear responder](#) (You will need to log in to College Learn)

### Control centre

- [Communications tactical advisor](#) (You will need to log in to College Learn)
- [Contact centre officer](#) (You will need to log in to College Learn)
- [Dispatch controller](#) (You will need to log in to College Learn)

### Custody

- [Detention officer](#) (You will need to log in to College Learn)
- [Escort officer](#) (You will need to log in to College Learn)

### Disaster victim identification (DVI)

- [DVI identification/mortuary officer](#) (You will need to log in to College Learn)

### Firearms

- [Authorised firearms officer](#)

### Public order

- [Evidence gathering team officer](#) (You will need to log in to College Learn)
- [Forward intelligence team officer](#) (You will need to log in to College Learn)
- [Level 2 Police Service of Northern Ireland \(PSNI\) public order officer](#) (You will need to log in to College Learn)
- [Level 2 public order officer](#) (You will need to log in to College Learn)
- [Level 3 public order officer](#) (You will need to log in to College Learn)
- [Police liaison team officer](#) (You will need to log in to College Learn)
- [Public order medic](#) (You will need to log in to College Learn)
- [Public order tactical advisor](#) (You will need to log in to College Learn)

## Specialist operations

- [Dedicated football officer](#) (You will need to log in to College Learn)
- [Dog handler](#)
- [Dog kennel assistant](#)
- [Dog unit instructor](#)
- [Football spotter](#) (You will need to log in to College Learn)
- [Initial missing person search adviser](#)
- [Licensed search officer](#)
- [Mounted constable](#)
- [National Police Air Service \(NPAS\) line pilot](#) (You will need to log in to College Learn)
- [National Police Air Service \(NPAS\) tactical flight officer](#) (You will need to log in to College Learn)
- [Structured debrief facilitator](#)
- [Underwater search dive attendant](#)
- [Underwater search diver](#)

## Team leader or technical lead roles

### Chemical, biological, radiological and nuclear

There are no chemical, biological, radiological and nuclear roles available at this level.

### Control centre

- [Control room supervisor/police contact supervisor](#) (You will need to log in to College Learn)

## Custody

- [Custody sergeant](#) (You will need to log in to College Learn)

## Disaster victim identification (DVI)

- [DVI reconciliation manager](#) (You will need to log in to College Learn)

## Firearms

There are no firearms roles available at this level.

## Public order

- [Police support unit \(PSU\) commander](#) (You will need to log in to College Learn)

## Specialist operations

- [Dog kennel manager](#)
- [Dog unit training manager](#)
- [Police coxswain](#) (You will need to log in to College Learn)
- [Police 2nd crew](#) (You will need to log in to College Learn)
- [Mounted sergeant](#)
- [National Police Air Service \(NPAS\) base manager](#) (You will need to log in to College Learn)
- [Police search adviser \(PoISA\)](#)
- [Sergeant dog handler](#)
- [Underwater search dive contractor](#)
- [Underwater search dive supervisor](#)

## Manager or expert adviser roles

## Chemical, biological, radiological and nuclear

- [Chemical, biological, radiological and nuclear operational commander \(bronze\)](#) (You will need to log in to College Learn)

- [Chemical, biological, radiological and nuclear tactical advisor](#) (You will need to log in to College Learn)
- [Chemical, biological, radiological and nuclear tactical commander \(silver\)](#) (You will need to log in to College Learn)

## Control centre

- [Contact centre deputy operations manager](#) (You will need to log in to College Learn)

## Custody

- [Custody inspector](#) (You will need to log in to College Learn)
- [Police and Criminal Evidence Act \(PACE\) inspector](#) (You will need to log in to College Learn)

## Disaster victim identification (DVI)

- [DVI ante mortem coordinator](#) (You will need to log in to College Learn)
- [DVI police mortuary operations coordinator \(PMOC\)](#) (You will need to log in to College Learn)
- [DVI scene evidence recovery manager \(SERM\)](#) (You will need to log in to College Learn)
- [DVI senior identification manager \(SIM\)](#) (You will need to log in to College Learn)

## Firearms

There are no firearms roles available at this level.

## Public order

- [Mounted unit commander](#)
- [Public order bronze command](#) (You will need to log in to College Learn)
- [Public order silver command](#) (You will need to log in to College Learn)

## Specialist operations

- [Dog unit nominated officer](#)
- [Mounted inspector](#)
- [Operational security adviser](#)

## Service function leader roles

## Chemical, biological, radiological and nuclear

- [Chemical, biological, radiological and nuclear strategic commander \(gold\)](#) (You will need to log in to College Learn)

## Control centre

- [Contact management operations manager](#) (You will need to log in to College Learn)

## Custody

There are no custody roles available at this level.

## Disaster victim identification (DVI)

There are no DVI roles available at this level.

## Firearms

There are no firearms roles available at this level.

## Public order

- [Public order gold command](#) (You will need to log in to College Learn)

## Specialist operations

There are no specialist operations roles available at this level.

## Force leader roles

### Chemical, biological, radiological and nuclear

There are no chemical, biological, radiological and nuclear roles available at this level.

### Control centre

There are no control centre roles available at this level.

## Custody

There are no custody roles available at this level.

## Disaster victim identification (DVI)

There are no DVI roles available at this level.

## Firearms

There are no firearms roles available at this level.

## Public order

There are no public order roles available at this level.

## Specialist operations

- [Civil contingencies strategic commander](#) (You will need to log in to College Learn)

[Return to browse the policing professional profiles](#)

## Tags

Professional profiles CPD