

New training for neighbourhood policing

Published on 10 June 2024

We're trialling enhanced training to develop the knowledge and skills of neighbourhood policing teams and professionalise this vital area of the service

News 2 mins read

We're piloting new training that will transform **neighbourhood policing**, providing the public with local policing that listens to and understands their needs.

Changes in crime patterns, technology, and expectations show that our communities are evolving. These changes mean that policing, in particular neighbourhood policing, needs to adapt to meet these complex new challenges.

Police officers and police community support officers (PCSOs) working in neighbourhood teams play a crucial role in keeping communities safe. They are the voice of the community within wider policing and are critical in making the places where they live and work better.

A first for neighbourhood policing

Our new neighbourhood policing programme (NPP) will be the first national training developed for this area of policing. It will provide evidence-based learning for officers and staff, and aims to equip them with the specialist knowledge and skills required to:

- make communities safer
- prevent crime and anti-social behaviour
- solve local problems
- build and improve relationships with communities

The training is a blend of online and classroom-based learning. Assessment for the training is based on the portfolio of evidence gathered during the training and on knowledge assessments. Those who are successful will become recognised specialists in this area.

Pilot

Our new evidence-based curriculum pilots in June with 11 forces from across England and Wales.

The pilot is made up of three modules:

- community engagement
- problem-solving
- tackling anti-social behaviour (ASB)

The pilot runs until March 2025. We will then work with the pilot forces to identify and make any improvements to the training. If successful, it is anticipated the training will be rolled out to all Home Office forces from 2025.

Start the training

All of the Neighbourhood policing programme training and materials will be available on [**College Learn**](#) (you will need to register and log in). Only officers and staff in the 11 pilot forces will have access.

Tags

Neighbourhood policing