20/12/2025 E-learning

E-learning

Learning objectives and a link to the RCRP e-learning on College Learn.

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We've created RCRP e-learning for police officers and staff that covers:

- what RCRP is and why it's important
- the legal basis for RCRP
- scenarios to support understanding of the types of call that fall within RCRP

The e-learning is available to all forces via the College Learn platform (you will need to register and log in).

Access the e-learning

Learning outcomes

The aim of the e-learning is for learners to be able to:

- explain what Right Care Right Person (RCRP) is and the reasons (practical and ethical) for its introduction
- outline the core role and responsibilities of the police in relation to legal duty (ECHR) and common law duty of care
- identify situations where the police has a legal duty to respond to calls for service
- identify situations where, following RCRP principles, the police may not respond to calls
- identify situations that are not within the remit of RCRP and there is no duty to attend, where the police may choose to respond to calls

Tags

Mental health Response policing