

# Neighbourhood policing resources

Published on 23 January 2023

Resources to support officers and staff working in neighbourhood policing

Listicle 3 mins read

This page provides quick access to resources such as guidance, articles and case studies relating to neighbourhood policing. There are also links to practice bank examples, which are shared interventions that have been implemented by crime reduction and community safety organisations, including policing.

For our College Learn (MLE) resources you will need to be logged in.

## Neighbourhood policing training programme

We have introduced a national training programme for neighbourhood police officers and police community support officers (PCSOs) across England and Wales. The [neighbourhood policing programme part one \(NPP1\)](#) is designed to equip frontline police officers and police community support officers (PCSOs) working in neighbourhood policing with the essential skills and knowledge they need to deliver a trusted and effective service to the public.

- [Find out more about the neighbourhood policing programme](#)

## Neighbourhood policing guidelines

Evidence-based guidelines on how to understand and work with communities, including advice on putting this into practice.

- [Go to neighbourhood policing guidance](#)
- [Go to neighbourhood crime guidance](#)

## Career development

Take a look at the roles available within neighbourhood policing including progression routes, and learn more about the job and working environment from officers themselves.

- [Neighbourhood policing career pathway](#)
- [Career pathways – Barry Gosling on working in neighbourhood policing](#)
- [Changing roles – from PCSO to police constable](#)
- [Being a PCSO supervisor](#)
- [The PCSO supervisor role in Kent](#)
- [PCSO supervisor role in Avon and Somerset](#)
- [Breaking barriers in policing and local communities](#)
- [Neighbourhood policing week of action](#)
- [Training: track burglary suspects using digital clues](#)
- [New training for neighbourhood policing](#)

## Problem solving

Problem-solving, or problem-orientated policing as it's sometimes known, is an approach used to tackle crime and disorder. The approach often uses the SARA (scanning, analysis, response, assessment) model to navigate problem solving.

## Resources

- [Problem-solving policing and SARA model – College of Policing](#)
- [Problem-oriented policing – crime reduction toolkit](#)
- [Effective implementation of problem-oriented policing guidelines](#)
- [Hot spots policing – crime reduction toolkit](#)
- [Hot spots policing guidance](#)
- [Reducing fly-tipping in West Mercia](#)
- [A guide on how to solve local crime and disorder problems for neighbourhood pol...](#)
- [SARA model – ASU Center for Problem-Oriented Policing](#)
- [National problem solving conference](#)

- [Goldstein Award submissions and summaries – ASU Center for Problem-Oriented Pol...](#)
- [National problem solving and crime prevention programme group on Knowledge Hub](#)

## Practice bank

- [Local focus hub – a multi-agency hub model](#)
- [Crime hot spots mobile phone app](#)
- [Nudging down burglary](#)
- [Operation Parksafe – reducing road danger](#)
- [Bike intelligence tool for serious acquisitive crime offences](#)
- [Responsible dog ownership course](#)
- [Begging resources guidance](#)
- [Body-worn cameras – how and when to use](#)
- [Neighbourhood policing app](#)
- [Clear, hold, build – West Yorkshire Police and Merseyside Police](#)
- [Serious and organised crime – Qliksense dashboard](#)

## Improving trust and confidence

First hand experience of how neighbourhood police teams have gained the trust of the public and restored confidence within our communities.

## Resources

- [Seeking to improve trust and confidence in local police](#)
- [Neurodiversity training to better support the public](#)
- [Volunteer patrols on horseback to reduce rural crime](#)
- [Engaging communities](#)
- [Sorts programmes designed to prevent crime and reduce reoffending](#)

- [Mini Police: five things you need to know](#)
- [Our response to the Government's neighbourhood policing guarantee](#)
- [College working with forces to rebuild public trust](#)

## Practice bank

- [Using community impact statements for knife crime](#)
- [Technology-led performance framework and app](#)
- [Engaging with our communities and partners through Innovation Hubs](#)
- [Community leaders forum](#)
- [Behind the badge – a media initiative to build trust and confidence in the poli...](#)
- [Court experience day](#)
- [AllStars – diversion learning for children](#)
- [Echo – feedback from callers, victims, residents and employees](#)

## Tackling anti-social behaviour

Anti-social behaviour is conduct that has caused, or is likely to cause, harassment, alarm or distress to any person. These resources and practice bank examples provide more information.

## Resources

- [Anti-social behaviour toolkit](#)
- [Anti-social behaviour powers](#)
- [PEEL spotlight report on anti-social behaviour published](#)
- [Operation Yellow Card](#)
- [Addressing anti-social behaviour at stations](#)
- [Anti-Social behaviour action plan](#)
- [Anti-social Behaviour, Crime and Policing Act 2014 – statutory guidance](#)

- [Anti-social behaviour – your power: 40-minute College Learn e-learning](#)
- [Criminal behaviour order guide for police: College Learn resource](#)
- [Knowledge Hub – NPCC anti-social behaviour, homelessness and arson](#)
- [Anti-social behaviour help](#)
- [Resolve – community safety organisation](#)

## Practice bank

- [Shared interventions for anti-social behaviour on the Practice Bank](#)
- [Begging resources guidance – Surrey Police](#)
- [Local Force Hub – a multi-agency hub model](#)
- [Tackling anti-social behaviour related to jetskis](#)
- [Using the anti-social behaviour case review to address anti-social behaviour](#)
- [Anti-social behaviour off-road bike team](#)
- [Operation Subpole – reducing anti-social behaviour by working with schools](#)
- [Operation Respect – multi-agency event to tackle local anti-social behaviour](#)
- [Local environmental awareness on dogs \(LEAD\)](#)
- [AllStars – diversion learning for children](#)

## Working with vulnerable people

Find out more about how to recognise and respond to individuals at risk of harm by taking a look at our guidelines, toolkit and articles.

## Resources

- [Go to guidelines](#)
- [Going equipped – Neurodiversity training to better support the public](#)
- [Right Care Right Person toolkit](#)

- [Protecting vulnerable students from being targeted by gangs](#)
- [Community peer mentors in Durham](#)

## Practice bank

- [Managing persistent, regular, and vulnerable callers](#)
- [Multi-agency rough sleepers hub \(MARSH\) – Derbyshire Constabulary](#)

## Violence against women and girls toolkit

Resources to support police officers and staff to protect women and girls from misogyny and bring criminals to justice.

## Resources

- [Violence against women and girls toolkit](#)
- [Safety of women at night](#)
- [Non-contact sexual offences training on College Learn](#)

## Practice bank

- [Shared violence against women and girls interventions on the Practice Bank](#)

## Working with victims

These resources include information about victims' rights under the Victims' Code and the main changes for policing.

- [Go to Victims' Code](#)
- [Going to court as a victim – what I learned](#)
- [Improving the quality and consistency of victim services \(Operation Crystal\)](#)
- [Victim engagement forum](#)
- [Victim feedback panel](#)

- [Restorative justice conferencing](#)

## Community engagement

Building positive relationships with diverse communities to gather local intelligence and effectively respond to community concerns.

## Practice Bank

- [Community Speedwatch scheme](#)
- [Local Focus Hub – a multi-agency hub model](#)
- [Art-based diversion project – We've Got HeART](#)
- [Autism passport scheme](#)
- [Bike intelligence tool for serious acquisitive crime offences](#)
- [Community engagement – PowerApp and Power BI dashboard](#)
- [Police education \(Pol-Ed\) programme](#)

## Tags

Neighbourhood policing