

International investigation useful contacts

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Written by College of Policing

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Joint International Crime Centre (JICC)

The Joint International Crime Centre (JICC) was established in April 2023, consolidating and enhancing the UK's international law enforcement cooperation and coordination capabilities. It provides the UK an opportunity to perform a greater and more efficient role in responding to the growing threats from transnational criminality. The JICC drives, coordinates and supports the response of UK policing and law enforcement to international crime.

Tel - 0300 790 0000

Email - JICC@NCA.gov.uk

See also the JICC community on Knowledge Hub (Knowledge Hub login required) for additional guidance documents.

A JICC International App containing quick access guides is available for download by police officers and staff who have a force issued smart phone (go to your police authorised App store to download the App).

Crown Prosecution Service (CPS)

The CPS prosecutes criminal cases that have been investigated by the police and other investigative organisations in England and Wales.

cps.gov.uk

Telephone – 020 3357 0899

Email – **enquiries@cps.gov.uk**

Crown Office and Procurator Fiscal Service (COPFS)

The Crown Office and Procurator Fiscal Service (COPFS) is Scotland's prosecution service.

copfs.gov.uk

Telephone – 0300 020 3000

Email – EnquiryPoint@copfs.gsi.gov.uk

Public Prosecution Service for Northern Ireland (PPS)

The PPS is the principal prosecuting authority in Northern Ireland.

ppsni.gov.uk

Telephone – 028 90897100

Email – info@ppsni.gsi.gov.uk

Border Force

Border Force is a law enforcement command within the Home Office responsible for securing the UK border by carrying out immigration and customs controls for people and goods entering the UK.

gov.uk/government/organisations/border-force

ACRO Criminal Records Office

ACRO is the national police unit responsible for exchanging criminal conviction information between the UK and other countries.

acro.police.uk

Telephone – 01489 569 800

Email – international.requests@acro.pnn.police.uk

HM Revenue & Customs

HM Revenue & Customs is the UK's tax, payments and customs authority.

[gov.uk/government/organisations/hm-revenue-customs](https://www.gov.uk/government/organisations/hm-revenue-customs)

National Crime Agency (NCA)

The NCA tackle serious and organised crime, strengthen borders, fight fraud and cyber crime, and protect children and young people from sexual abuse and exploitation.

[nationalcrimeagency.gov.uk](https://www.nationalcrimeagency.gov.uk)

Telephone – 0370 496 7622

Email – communication@nca.x.gsi.gov.uk

National Probation Service

The National Probation Service is a statutory criminal justice service that supervises high-risk offenders released into the community.

[gov.uk/government/organisations/national-probation-service](https://www.gov.uk/government/organisations/national-probation-service)

Telephone – 0300 047 6325

Email – public.enquiries@noms.gsi.gov.uk

Probation Board for Northern Ireland

The role of the Probation Board for Northern Ireland is to support the Minister for Justice to help keep the people of Northern Ireland safe.

[pbni.org.uk](https://www.pbni.org.uk)

Telephone – 028 9026 2400

HM Prison Service

The HM Prison Service keep those sentenced to prison in custody, helping them lead law-abiding and useful lives, both while they are in prison and after they are released.

[gov.uk/government/organisations/hm-prison-service](https://www.gov.uk/government/organisations/hm-prison-service)

Telephone – 0300 047 6325

Email – public.enquiries@noms.gsi.gov.uk

Scottish Prison Service

The Scottish Prison Service (SPS) is a public service-led delivery agency which is legally required to deliver custodial and rehabilitation services for those sent to it by the courts.

[sps.gov.uk](https://www.sps.gov.uk)

Telephone – 0131 330 3500

Email – gaolinfo@sps.pnn.gov.uk

Northern Ireland Prison Service

The Northern Ireland Prison Service (NIPS) is an agency within the Department of Justice and responsible for the operation and delivery of services within the Northern Ireland prison system.

[justice-ni.gov.uk/topics/prisons](https://www.justice-ni.gov.uk/topics/prisons)

Telephone – 028 9052 2922

Email: niprisonservice@nics.gov.uk

Immigration Enforcement

Immigration Enforcement is responsible for preventing abuse, tracking immigration offenders and increasing compliance with immigration law.

[gov.uk/government/organisations/immigration-enforcement](https://www.gov.uk/government/organisations/immigration-enforcement)

For further information see [Immigration and Enforcement](#)

For contact details for the IE National Command and Control Unit (NCCU) see the ICCC Knowledge hub community, [Immigration and enforcement page](#) (this link is available to authorised users who are logged on to the [Knowledge Hub](#)).

Regional Organised Crime Units (ROCUs)

Regional Organised Crime Units provide a range of specialist policing capabilities to forces which help them to tackle serious and organised crime effectively.

Region	ROCU	Website
North East	NERSOU	nersou.org.uk
Yorkshire & Humber	YHROCU	yhrocu.org.uk
North West	TITAN	titanrocu.org.uk
Southern Wales	TARIAN	tarianrocu.org.uk
West Midlands	WMROCU	wmrocu.org.uk
East Midlands	EMSOU	ncsc.gov.uk/information/regional-organised-crime-units-rocus
Eastern	ERSOU	ersourocu.org.uk
South West	SWROCU	swrocu.org.uk
South East	SEROCU	serocu.org.uk

London, Scotland and Northern Ireland all have their own units.

Home Office – UK Central Authority

Telephone – 0207 035 4040

Email – UKCA-ILOR@homeoffice.gov.uk

HM Courts & Tribunal Service

HM Courts & Tribunals Service is responsible for the administration of criminal, civil and family courts and tribunals in England and Wales.

[gov.uk/government/organisations/hm-courts-and-tribunals-service](https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service)

Scottish Courts and Tribunals Service

The Scottish Courts and Tribunals Service provide administrative support to Scottish courts and tribunals and to the judiciary of courts.

[scotcourts.gov.uk](https://www.scotcourts.gov.uk)

Telephone – 0131 444 3300

Email – enquiries@scotcourts.gov.uk

Northern Ireland Courts and Tribunals Service

The Northern Ireland Courts and Tribunal Service is an agency within the Department of Justice and responsible for courts and tribunals.

[justice-ni.gov.uk/topics/courts-and-tribunals](https://www.justice-ni.gov.uk/topics/courts-and-tribunals)

Telephone – 028 9076 3000

Tags

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